

LAMINEX®

FACTSHEET - CARE & MAINTENANCE

For general care and maintenance, most spills or marks simply wipe away with a damp cloth or use an all purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe. Rubbing gently with a clean, dry cloth brings back the brightness of laminates. With a few sensible precautions, your Laminex laminate surface will enjoy a long lifespan.

GENERAL CARE - INFORMATION

- Avoid scourers and abrasives as they will damage the surface.
- Don't place hot objects, electrical appliances or pots straight from the oven or cooker onto your Laminex laminate surface.
- Don't cut on the Laminex laminate surface.
- Keep waxes and polishes well away as they dull the natural shine.
- Do not use strongly acidic, alkaline cleaners or bleach for normal cleaning as these might etch the surface.

GENERAL CARE - STREAKS

Streaky marks sometimes show on dark colours after cleaning. An all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe usually removes them.

GENERAL CARE - GREASE

Using a mild dishwashing detergent in water will remove greasy marks. Dab, wait and wipe away. Finish with an all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe.

GENERAL CARE - SPILLS

Laminex laminate surfaces resist staining from most household chemicals. With some accidental spills however, prompt action is essential. Wipe off beetroot, grape and berry juices, first aid preparations, concentrated bleach, oven cleaners, dishwasher detergents, artificial dyes, hair colouring and solvent based pen ink immediately. Specialty glues such as Super Glue must also be removed straight away with acetone (nail polish remover).

GENERAL CARE - STAINS

If the stain won't budge with Extra Strength Windex, try methylated spirits or dab the stain with a diluted bleach mixture (1 part bleach to 8 parts water); leave for 3 minutes then wash off with water and

dry. Finish off with Extra Strength Windex. Only as a last resort if a stain persists try 2 or 3 rubs with a crème cleanser or white toothpaste, wash and dry. Please note that bleach or these abrasive cleaners may irreversibly damage the laminate surface.

GENERAL CARE - SCRATCHES

Laminex laminate surfaces will withstand normal wear and tear, but can be damaged by scratching or cutting with utensils, knives and unglazed pottery. Darker colours will show scratches more readily than lighter colours. In general, dark colours and high gloss surfaces require more care and maintenance than lighter colours or lower gloss colours. To minimise scratching, always place and lift objects from the surface – never drag or slide them across the surface.

SPECIFIC CARE - LAMINEX LAMINATES

(This applies to Squareform Benchtops, Fire Retardant Laminates, Chemical Resistant Laminates, Aquapanel Wet Area Panelling, Vimage Wall Lining, Fusion Laminates and Compact Laminate)

A damp cloth will remove spills and greasy spots. Rub with a clean dry cloth to bring back brightness. Occasionally clean with mild dishwashing detergent. To remove heavy build-up of dirt use cleaners such as Mr Muscle, Windex or Ajax Spray n Wipe spray cleaners.

SPECIFIC CARE - LAMINEX DIAMONDGLOSS LAMINATES

Wipe off spills or marks promptly with gentle rubbing using a soft cloth and mild dishwashing detergent. Dry with a soft, dry cloth. For more persistent marks, use a glass window cleaner. Never use abrasive cleaners – even those in liquid form – as they will mark the high gloss surface.

SPECIFIC CARE - LAMINEX METALLIC LAMINATES (INNOVATIONS)

Wipe off spills or marks promptly with a soft cloth and mild dishwashing detergent. Dry with a soft, dry cloth. For more persistent marks, use a glass window cleaner. Never use abrasive cleaners – even those in liquid form – as they will mark the surface. Also never use solvents on metallic laminates or acids or alkalis.

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FACTSHEET - CARE & MAINTENANCE

SPECIFIC CARE - LAMINEX STAINLESS STEEL

LAMINATES (INNOVATIONS)

Wipe off spills or marks promptly with a soft cloth and mild dishwashing detergent. Dry with a soft, dry cloth. For more persistent marks, use a glass window cleaner or methylated spirits. Never use abrasive cleaners – even those in liquid form – as they will mark the surface. Specialty stainless steel cleaner can also be used if necessary.

SPECIFIC CARE - LAMINEX PANELS

A damp cloth will remove spills and greasy spots. Rub with a clean, dry cloth to bring back brightness. Occasionally clean with mild dishwashing detergent. To remove heavy build-up of dirt use cleaners such as Mr Muscle, Windex or Ajax Spray n Wipe spray cleaners.

SPECIFIC CARE - FINISHED DESIGNED TIMBER VENEER PANELS

Laminex Finished Designed Timber Veneer Panels are easy to clean using a damp cloth and non-abrasive cleaning products. To remove more stubborn stains the use of alcohol, ammonia or other light solvents is recommended. Never use acetone or trichloroethylene on the polyurethane surfaces. Do not use abrasive cleaners, powders, scouring pads, steel wool, sandpaper etc. These can damage the finish and make the surface susceptible to staining. Silicone based cleaning products must be avoided.

SPECIFIC CARE - LAMINEX PANELS (GLOSS)

A wipe over with a clean soft damp cloth should be sufficient to keep the decorative surface clean. Soiled surfaces or light stains are removed with warm soapy water or with common detergent such as Windex Glass cleaner, Mr Muscle, Dissol, Nifty Solvent or bathroom cleaner, Flash liquid, or Bathroom plus containing no abrasive or strongly acidic or alkaline ingredients. If wipe marks are noticeable on the gloss surface, it is generally due to greasy residue being moved around as a result of the cleaning process. To remove; Methylated spirits may be used or Windex glass cleaner. It is recommended to do a final wash down with soapy water and dry clean cloth to remove any residue and restore the appearance.

SPECIFIC CARE - METALINE SPLASHBACKS

When cleaning your Metaline surface use only mild detergent and a soft, abrasion free cloth to clean the Decorated Surface.

- DO NOT use abrasive cleaners, cleaning pads or scouring pads on the surface.
- DO NOT allow food residue to build upon the surface.
- DO NOT use cleaning solutions that are highly acidic or caustic.
- DO clean regularly.
- DO NOT clean the surface if it is hot.

GENERAL CARE AND MAINTENANCE OF STAINLESS STEEL PRODUCTS

CLEANING STAINLESS STEEL

- Wipe surface with a damp soft cloth of water and mild dishwashing detergent
- Polish dry with soft cloth to avoid spots and streaks
- Occasionally, a bluish cast may develop which can be removed with silver polish
- Any acidic type stains from salt, milk and milk products, should be washed or rinsed thoroughly to avoid corrosion
- Do not use harsh abrasives or steel wool on stainless steel
- Remove stubborn stains by using a fine abrasive cleaning powder such as Bon Ami or a paste of baking soda and water, or a paste of ammonia and rottenstone
- Commercial stainless steel cleaners are available – manufacturer's directions should be followed carefully

GENERAL CARE AND MAINTENANCE OF MIRROR PRODUCTS

CLEANING

- Use streak free glass cleaner with a soft cloth.
- Only detergents and cleaning solutions which are recommended for cleaning glass should be used. Mild detergents are preferable.
- Abrasive cleaners, powder based cleaners, scouring pads, sharp objects or other harsh materials should not be used to clean mirrors.
- Use only cleaning material free of grit and grime to avoid scratching and marking surface.
- While cleaning ensure jewellery and watches are removed and gloves should be worn.
- Mirrors require special care in cleaning. To clean mirrors, simply wipe over with a few drops of methylated spirits on a damp cloth.
- Do not allow cleaning solutions to contact the edges of mirrors.

GENERAL CARE AND MAINTENANCE OF GENERAL HARDWARE (DRAWER RUNNERS, HINGES, HANDLES, LOCKS)

CLEANING INSTRUCTIONS:

Internal Hardware (Drawer Runners, Hinges):

- May require occasional dusting
- Any spills should be immediately removed with a dry or slightly damp cloth
- Do not use cleaning agents that contain solvents

External Hardware (Door Handles, Locks etc):

- Dust
- Wipe surface with a damp cloth of water and a mild dishwashing detergent
- Do not use any cleaning agents that contain solvents
- Never use abrasives or steel wool

GENERAL CARE AND MAINTENANCE OF STEEL OR ZINC ALLOY NICKEL-PLATED/CHROME-PLATED NATURAL ANODISED ALUMINIUM HANDLES

CLEANING HANDLES

Wash with sudsy water. Rinse and wipe dry with a soft cloth or chamois to bring up lustre.

- **Do not** use abrasive household cleaners or steel wool on these surfaces because they may scratch.
- If there is sticky or gummy soil to remove, try rubbing with baking soda on a damp cloth or sponge, or wipe with vinegar, rinse, and buff dry.
- For difficult spots, you may need a metal polish made especially for chromium or other soft metals.
- Strictly adhere to the manufacturer's instructions before use of any commercial cleaners.

GENERAL CARE AND MAINTENANCE OF ABS EDGING PRODUCTS

CLEANING OF ABS EDGING

- Do not use abrasive scourers or household cleaners as they may scratch the surface
- Remove sticky or gummy residue with warm soapy water or try rubbing with baking soda on a damp cloth or sponge
- Do not use any cleaning agents containing butylene or other harsh chemicals which may take out the pigment (cause fading)
- **DO NOT USE THINNERS ON ABS Edging**



Lifetime Warranty

At Hettich, we produce innovative, quality products that make living spaces work beautifully. In the industry for over a century, Hettich are committed to providing contemporary products that improve the efficiency of any living area in the home. Hettich is one of the world's largest producers of fittings for the furniture industry. Our products are at the forefront of design, innovation and manufacture worldwide.

Hettich produce quality fittings and accessories, including;

- versatile InnoTech soft closing drawers
- the largest range of drawer storage accessories on the market
- award winning Sensys hinge with integrated soft closure
- the latest in European designed LED cabinet lighting
- folding & sliding door fittings
- space maximising overhead flap fittings
- a comprehensive range of stylish handles
- fittings for kitchens, bathrooms and wardrobe interiors

In addition to an impressive and precision engineered product range, Hettich is the only manufacturer backed supplier of kitchen hardware in Australia. This means that when you deal with Hettich, you're dealing direct with the manufacturer. Hettich fully endorse our products with a Lifetime Warranty on all our hinge and drawer systems for your peace of mind. In the unlikely event that you should experience any manufacturing quality issues with these products you can rest assured that you will be covered by this Lifetime Warranty.

Please turn over for details on the Lifetime Warranty.

Hettich Australia
 1 Herbert Place, Smithfield NSW 2164
 Phone: 1800 HETTICH
 Fax: 1800 15 01 29
 E-mail: sales@hettich.com.au



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Lifetime Warranty

Hettich Australia (Hettich) warrants the original registered purchaser of Hettich hardware against manufacturing defects for as long as the original purchaser owns the product. This warranty applies to all hinges, runners, slides and metal drawer systems sold by Hettich. This warranty is limited to private consumers of our products who register their products via the Warranty Registration Card. Upon registration consumers will receive a letter of confirmation from Hettich of the registration of the warranty. The consumer must retain a copy of the Lifetime Warranty Card for their records and produce a copy of the same when making a claim.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided to the Purchaser under this warranty are in addition to any other rights or remedies you may have, as a consumer, under any other law which applies to our products.

This warranty covers the consumer for the replacements of the faulty hardware only and is limited to all hinges, runners, slides and metal drawer systems sold by Hettich. If the hardware is faulty, Hettich will send the original purchaser replacement hardware. Hettich does not warrant the removal nor installation costs of the defective product. Hettich does not warrant products which have been incorrectly installed, exposed to loads in excess of specifications, abused or used for purposes other than that for which they are intended. Hettich will not be liable for any consequential or incidental damages resulting from or contributed to by the use, installation, performance or failure of our products.

To make a claim contact Hettich directly on the details contained on this Warranty Card and Hettich will advise of the appropriate course of action, which is at Hettich's discretion, which may include, but is not limited to, posting or delivering the faulty hardware to Hettich, having the product made available to Hettich to inspect and allowing Hettich to remove the hardware.



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